

# ALL QUAD CITIES HOUSING, SHELTER & UTILITIES RESOURCES

Resource Name	Organization Name	Resource Description	Resource Address	Resource Phone Number	Resource Hours of Operation
Affordable Connectivity Program (ACP)	Federal Communications Commission	The Affordable Connectivity Program is an FCC benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more. The benefit provides a discount of up to \$30 per month toward internet service for eligible households and up to \$75 per month for households on qualifying Tribal lands. Eligible households can also receive a one-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers if they contribute more than \$10 and less than \$50 toward the purchase price. The Affordable Connectivity Program is limited to one monthly service discount and one device discount per household.	45 L Street NE Washington, DC 20554	877-384-2575	Monday - Friday 8:00 AM - 5:00 PM EST
Arizona Homeowner Assistance Fund	Arizona Department of Housing	Homeowner Assistance Fund (HAF) is primarily a foreclosure prevention program. HAF funds can be used to pay homeowner mortgage delinquencies, property tax delinquencies, and HOA delinquencies that could result in foreclosure. HAF funds can also be used to pay homeowner utility delinquencies and delinquent insurance with a maximum assistance total of \$40,000 per household.	N/A	833-931-3600	N/A
Arizona Homeowner Assistance Fund	Arizona Department of Housing	Homeowner Assistance Fund (HAF) is primarily a foreclosure prevention program. HAF funds can be used to pay homeowner mortgage delinquencies, property tax delinquencies, and HOA delinquencies that could result in foreclosure. HAF funds can also be used to pay homeowner utility delinquencies and delinquent insurance with a maximum assistance total of \$40,000 per household.	N/A	833-931-3600	N/A
Arizona Public Housing Authority (APHA)	Arizona Department of Housing	APHA will use a lottery system for placement as "Active" on the Waiting List. This means that everyone from first to last that applies has an equal chance at being placed on the list. The total number of applications received during the period the Waiting List is open will be assessed. Should the total number of applications per available/anticipated available voucher be greater than 100 to 1, the APHA will use the lottery system for placement as "Active" on the Waiting List. The lottery number will also be applicable to "Selection From" the Waiting List. For any total number of applications received that is less than 100 to 1, all eligible applications received timely will be placed as "Active" on the Waiting List.	1110 W. Washington #280 Phoenix, AZ 85007	866-890-0177	Monday - Friday 9:00 AM - 4:00 PM

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Arizona Rental Assistance Program	Department of Economic Security	Arizona Rental Assistance alleviates housing instability for eligible low income seniors and families with children. Eligible households may receive a lump-sum assistance payment equal to three (3) times the household's monthly rent, not to exceed \$10,500. Benefits are paid to a landlord, if participating, or to a tenant directly, if a landlord does not or declines to participate. Prior recipients of rental assistance under the Emergency Rental Assistance Program (ERAP) are not eligible for Arizona Rental Assistance.	1780 W Jefferson St., Phoenix, AZ 85007	833-912-0878	Monday - Friday 8:00 AM - 5:00 PM
Assisted Living Facility	Adult Care Services	The Margaret T Morris Center is a residential assisted living environment for people with Alzheimer's Disease and other dementias.	878 Sunset Ave, Prescott, AZ 86305	928-445-6633	24/7 Operation
Assisted Living Facility for Alzheimers or Dementia	Circle of Life Alzheimers Homes	With seven residences (focused on patients with Dementia or Alzheimers) across the Prescott and Verde Valley, Circle of Life Alzheimers Homes are able to provide for their residents in an affordable way by ensuring the ratio of caregiver to resident remains at 1:5. Accept private pay and Medicaid.	1315 Covey Trail, Prescott, AZ 86305	833-681-4996	N/A
Bed Bug Control	Bed Bug Arizona	Formerly Bed Bug Prep - serves a 100 mile radius from Phoenix, AZ.	N/A	602-854-9422	Monday - Sunday 7:00 AM - 9:00 PM
Builds Homes for Those in Need	Habitat for Humanity	Habitat volunteers build houses and work at the Re Store - household goods at discounted rates.	N/A	928-445-8003	N/A
Discount on Energy Utilities for Medical Equipment	Arizona Public Service	Energy Support with Medical Program - 35% Discount on Energy Bills if you qualify for the Energy Support program. If you are currently enrolled in the program and have critical medical equipment at home that requires electricity, you may qualify for a 35% discount on your monthly energy bill through the Energy Support with Medical program.	N/A	800-240-2014	24/7 Operation

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Electric Utility Bill Assistance	Arizona Public Service	APS Energy Support Program - 25% Discount on Energy Bills - The Energy Support program gives qualified customers a 25% discount on energy bill each month. Apply online to submit an application. To qualify for this program, you will need to meet all program income guidelines and provide proof of income for all adults in the household. To stay enrolled, you will need to reapply every 24 months.	N/A	602-371-7171	24/7 Operation
Emergency Shelter For Teen Boys	Arizona Youth Partnership	The Lighthouse is shelter for boys ages 12-17. Call for procedure to arrange shelter.	N/A	928-542-5579	24/7 Operation
Emergency Shelter for Domestic Violence Survivors	Stepping Stones Agencies	Adults and children affected by domestic violence, sexual assault, and other forms of victimization who need immediate safe housing, call the helpline and speak to an advocate. Those in our emergency shelter can live there for up to four months as they work their individualized advocacy plan. If you need safe shelter, call to speak with an advocate on the 24/7 Helpline: 928-445-4673	2651 N. Industrial Way, Suite A Prescott Valley, AZ 86314	928-772-4184 (Office); 928-445-4673 (Helpline)	24/7 Operation
Food boxes, employment, shelter, rent and utility payments	Society of St. Vincent De Paul	Prescott location - St. Vincent de Paul may help with emergency housing, vouchers to stay at shelters, food, rent, utilities, vouchers for thrift store clothes and house furnishings.	120 N Summit Ave. Prescott, AZ 86301	928-778-4585	Monday, Tuesday, Thursday 9:00AM-2:00PM; Wednesday 12:00PM - 4:00PM
Free Housing Counseling	Take Charge America	Whether you rent, own or want to buy a home, Take Charge America can help you reach your goals and maintain financial security. They offer a range of HUD-approved housing counseling and educational services to help you make the right move when it comes to your specific housing scenario. Education includes 'Make Your Move' Online Homebuyer Education, Pre-Purchase Housing Counseling, Post-Purchase Housing Counseling, Rental Counseling, and Delinquency Housing Counseling (foreclosure/eviction).	N/A	866-528-0588	Monday – Friday 7:00 AM - 5:00 PM

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Resource Name	Organization Name	Resource Description	Resource Address	Resource Phone Number	Resource Hours of Operation
Group Residences for Adults With Disabilities	NAZCARE, INC	Majesty Manor Permanent Housing - Majesty Manor is a community-based, permanent model living city by ADOH. Each resident enjoys the comfort and privacy of their own unit. Residents learn valuable life skills from personal and financial to social skills using a best practice life skills curriculum developed by NAZCARE. Residents are involved in recovery and wellness support services at New Hope Wellness Center. Call for hours of availability.	3201 N Majesty Dr, Prescott Valley, AZ 86314	928-442-9205 Option 3004	N/A
Group Residences for Adults With Disabilities	NAZCARE, INC	Hope House Transitional Housing - Hope House is a community-based transitional model house by ADOH. Residences share a common kitchen, a common community room and a common laundry room to build life skills to advance cooperation and interaction. Residents learn valuable life skills from personal and financial to social skills using a best practice life skills curriculum developed by NAZCARE. Residents are involved in recovery an wellness support services and participate in services at New Hope Wellness Center. Call for hours of availability	597 White Spar Rd Prescott, AZ 86303	928-442-9205 Option 3004	N/A
Help Buying an Affordable Home or Modifying Mortgage Interest Rate	Neighborhood Assistance Corporation of America - NACA	The Neighborhood Assistance Corporation of America (NACA) is a non-profit, community advocacy and homeownership organization. NACA Home-Save Program provides assistance to homeowners with an unaffordable mortgage through legally binding agreements with all the major lenders/servicers and investors. NACA can modify mortgages to achieve affordable solutions for the homeowners.	1301 East Washington Street, Suite 200 Phoenix, AZ 85034	602-248-4408	N/A
Help Finding Assisted Living Options	Oasis Senior Advisors of Northern Arizona	Oasis Senior Advisors is committed to simplifying the process of selecting a senior housing community. They offer free senior housing services for individuals by handling all of the research and matching services for you. Oasis Senior Advisors are a local, community-based service.	N/A	928-754-7678	N/A
Help Finding Assisted Living Options	Western Arizona Senior Living	Western Arizona Senior Living provides start-to-finish service to match seniors with a community that connects their physical, emotional, social, and financial needs. They navigate the complex senior care industry, so you don't have to, providing guidance throughout Arizona.	1813 Amba Drive Lake Havasu City, AZ 86403	928-955-9075	Monday - Friday 9:00 AM- 5:00 PM; Saturday, Sunday 9:00 AM - 1:00 PM

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Resource Name	Organization Name	Resource Description	Resource Address	Resource Phone Number	Resource Hours of Operation
Help with Home Repairs	Coalition for Compassion and Justice	Coalition for Compassion and Justice has a program for low-income households and seniors who struggle to afford basic home repairs. Applications for repairs are accepted from social service agencies, faith-based organizations and directly from qualifying home owners.	531 Madison Avenue Prescott, AZ 86301	928-445-8382	Tuesday - Friday 9:00 AM - 4:00 PM
Hillside Recovery Center	Polara Health	Polara Health's Substance Use Disorders-Residential (SUD-R) is our residential program, which provides intensive substance use disorders and addiction treatment, including dependence on heroin and other opioids, alcohol, and other classes of drugs. Our rate of program completion is 18% higher than the national average and includes group therapy, individual counseling, activity groups, involvement in therapeutic community living, and partnerships in local community addiction recovery and support groups. We also offer educational groups to clients and their families, offering information and support to better understand and cope with challenges.	642 Dameron Dr, Prescott, AZ 86301	928-445-5211	Monday-Friday 8:00 AM-5:00 PM
Home Equity Conversion Mortgages For Seniors	Home Equity Conversion Mortgage (HECM)	A Home Equity Conversion Mortgage (HECM) is only available through a Federal Housing Administration (FHA) approved lender; it is the only reverse mortgage insured by the U.S. Government A HECM reverse mortgage enables you to withdraw a portion of your home's equity to use for home maintenance, repairs, or general living expenses. HECM borrowers may reside in their homes indefinitely as long as property taxes and homeowners insurance are kept current.	N/A	800-569-4287	N/A
Home Weatherization Services for Low-Moderate Income Families	NACOG (Area Agency on Aging)	NACOG Weatherization provides cost effective, energy saving weatherization services to low-moderate income families throughout Apache, Coconino, Navajo and Yavapai Counties in order to reduce their utility bills and carbon foot print. These are free services for qualified applicants. Qualification is based on household gross annual income in relation to occupancy. NACOG weatherization staff will perform a comprehensive energy audit on your home that includes a complete health and safety diagnostics of your combustion appliances (HVAC, water heater, range) and a pressure diagnostics / pressure balance test. Depending upon the test data obtained and funding availability, some or all of the services listed below MAY be provided.	119 E Aspen Ave. Flagstaff, AZ 86001	928-774-3759	N/A

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Resource Name	Organization Name	Resource Description	Resource Address	Resource Phone Number	Resource Hours of Operation
Housing Shelter Services	Yavapai Territorial Gospel Rescue Mission	The Mission is a Christian organization providing transitional housing to women and children in their effort to regain balance and move forward in life.	602 Lincoln Ave Prescott, AZ 86301	928-443-8779	Call for office hours
Housing Assistance	Sustony Sober Living LLC	Sustony provides clean, safe, and sober housing for local women in our community.	7960 East Loos Drive, Prescott Valley, AZ 86314	928-523-8191	Daily 8:00 AM - 8:00 PM
Housing Assistance for People with Developmental Disabilities	Hozhoni Foundation, Inc.	Hozhoni Foundation is a non-profit provider of services and advocacy for people with developmental, intellectual, and physical disabilities in Northern Arizona. If DDD eligible, housing can be an option in the Flagstaff and Prescott locations.	195 Plaza Dr Prescott, AZ 86303	928-445-6996	Monday - Friday 8:00 AM - 4:00 PM
Housing Assistance for Veterans	Nation's Finest	Nation's Finest extends its commitment to veterans and their families with the Housing Assistance resource. As a community-based nonprofit, the organization provides vital support in securing stable housing, recognizing the fundamental importance of a safe and secure home environment. The housing assistance programs aim to address the unique needs of veterans, ensuring they have a foundation for a successful and fulfilling post-military life.	600 E Gurley Street, Suite F, Prescott, AZ 86301	928-776-0766	Monday - Friday 8:00 AM - 5:00 PM
Housing for Homeless Seniors	H10Ministries	The House of Hope 316 provides housing, meals and other services to the elderly that otherwise would be homeless.	N/A	602-390-1542	N/A
Housing for Pregnant Women	Village of Hope	Housing and social support for pregnant women.	P.O. Box 12732 Prescott, AZ	928-328-1385	N/A

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Resource Name	Organization Name	Resource Description	Resource Address	Resource Phone Number	Resource Hours of Operation
Housing Support for People with SMI (Serious Mental Illness)	Catholic Charities	PATH (Projects for Assistance in Transition from Homelessness) program utilizes specially trained staff and volunteers to connect seriously mentally ill homeless with psychiatric treatment and housing.	2101 N 4th Street Flagstaff, AZ 86004	928-774-9125 Option 53024	Monday - Thursday 8:00 AM - 5:00 PM; Friday 8:00 AM - 12:00 PM
Loans for Repair or Improvement of Rural Homes	United States Department of Agriculture - Rural Development	Single Family Housing Repair Loans & Grants in Arizona (also known as the Section 504 Home Repair program) provides loans to very-low-income homeowners to repair, improve or modernize their homes. It also grants to elderly very-low-income homeowners to remove health and safety hazards.	N/A	602-280-8765	N/A
Long-Term Care Ombudsmen	NACOG (Area Agency on Aging)	Long-Term Care Ombudsmen are advocates for residents of nursing homes, board and care homes, assisted living facilities and similar adult care facilities. They work to resolve problems of individual residents and to bring about changes at the local, state and national levels that will improve residents' care and quality of life. Community members need to call the Intake and Referral line for information and to start the referral process for services. The majority of our services are for those 60 and older.	N/A	877-521-3500	N/A
Low Income Home Energy Assistance Program	Department of Economic Security	The Low Income Home Energy Assistance Program (LIHEAP) is a federally funded program that helps low income households pay their heating/cooling bills, minimize crises, and make energy costs more affordable. The LIHEAP program is administered in accordance with federal regulations, the Arizona LIHEAP State Plan, and LIHEAP Policy.	N/A	866-494-1981	Monday - Friday 8:00 AM - 5:00 PM
Men's shelter	Project Aware	Temporary Overnight Shelter (Two-weeks); Extended Stay Work Program for enrolled participants. Veteran Low-income Housing for Homeless Veterans - Clean and Sober Facility. No weapons allowed.	217 LeRoux Street Prescott, AZ 86303	928-778-7744	Monday, Wednesday, Friday 9:00 AM - 12:00 PM (office)

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Mortgage Help for Rural Homes	United States Department of Agriculture - Rural Development	Single Family Housing Direct Home Loans in Arizona (also known as the Section 502 Direct Loan Program) assists low and very-low-income applicants obtain decent, safe and sanitary housing in eligible rural areas by providing payment assistance to increase an applicant's repayment ability. Payment assistance is a type of subsidy that reduces the mortgage payment for a short time. The amount of assistance is determined by the adjusted family income.	N/A	602-280-8765	N/A
Outage Hotline	Arizona Public Service	APS Outage Hotline	N/A	602-371-3680	24/7 Operation
Permanent Supportive Housing for People with Disabilities or Substance Use Disorder	Catholic Charities	Subsidized house for individuals with disabilities or a family with a parent with diagnosed substance use disorder. This program includes working with a case manager to met recovery and employment goals and learn new skills. There are offices in Cottonwood and Prescott. Call for more information.	2101 N 4th Street Flagstaff, AZ 86004	928-774-9125 Option 53049	Monday - Thursday 8:00 AM - 5:00 PM; Friday 8:00 AM - 12:00 PM
Phone and Internet Discount Program	Lifeline	Lifeline is a federal program dedicated to making phone and internet service more affordable for low-income households. This benefit provides eligible consumers with a monthly discount of up to \$9.25. Consumers living on Tribal lands are eligible for an enhanced discount of up to \$34.25 per month.	N/A	800-234-9473	Monday - Sunday 9:00 AM - 9:00 PM
Rental Assistance - Emergency	Salvation Army	A Salvation Army Camp Verde Service Extension Unit; Can provide emergency rental assistance and emergency shelter for 1-2 nights. Call for more information.	N/A	928-300-3165	N/A
Repairs & Maintenance	Coalition for Compassion and Justice	The Stagger Straight Community Emergency Shelter is open year round to house adult men and women. This is a safe place to sleep for clients and a healthy community in which to seek forward movement in personal goals.	531 Madison Avenue Prescott, AZ 86301	928-445-8382	Monday - Sunday 6:00 PM - 7:00 AM



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Residential Natural Gas Service	Unisource Energy Services	Unisource provides residential natural gas services to many locations in the Yavapai County area.	PO Box 711 Tucson AZ 85702	928-203-1270	Monday - Friday 7:00 AM - 6:00 PM
Shelter Services	Salvation Army	Discover the compassionate Shelter Services offered by the Salvation Army. Providing a secure haven for those in need, the Salvation Army is committed to offering shelter and support to individuals facing housing challenges. Contact them for more details on their Shelter Services.	237 S. Montezuma Street, Prescott, AZ 86303	800-725-2769	Monday - Friday 9:00AM - 3:30PM
Substance Use Recovery Homes	Oxford House	<a href="#">Oxford Houses are self ran, self supported recovery homes with no length of stay. They have homes for men, women, and women with children. 20 Beautiful homes across Prescott and Prescott Valley in good neighborhoods that give people with substance use disorders a safe place to recover. Visit website to find openings and call number under the listing to learn more. Call 928-233-5171 for general questions and navigating the website.</a>	N/A	928-233-5171	24/7 Operation (Website and voicemail)
Support Services for People Who Have HIV	Northland Cares	Northland Cares is dedicated to providing comprehensive care through its Support Services for People Who Have HIV. These services address the holistic needs of individuals living with HIV, aiming to enhance their quality of life through practical and emotional support.	3112 Clearwater Drive #A, Prescott, AZ 86305	928-776-4612	Monday - Friday 08:30 AM - 4:30 PM
Temporary Housing for Families in Crisis	Agape House of Prescott	Agape House of Prescott serves families in crisis, by providing housing, utilities, case management, & life skills training. Translators available through AZ Children's Association. This resources provides Christian-faith-based services.	303 E. Gurley St. #459 Prescott, AZ 86301	928-910-1089	Monday - Thursday 8:00 AM - 4:00 PM
Temporary Shelter for Women and Children	Prescott Area Shelter Services (PASS)	PASS is a 90 day emergency shelter for women and women with children. They offer support programs for their guests during their stay to help with success.	336 N Rush St. Prescott, AZ 86301	928-778-5933	Monday - Sunday 9:00 AM - 12:00 PM

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Transitional Housing for Domestic Violence Survivors	Stepping Stones Agencies	Families that have completed their program at Stepping Stones Emergency Shelter may be eligible for the Transitional Living Program. This program allows adults to continue to rebuild their lives while living in a safe and sober environment. Families in transition continue to work with advocates on their long-term goals of becoming self-sufficient.	2651 N. Industrial Way, Suite A Prescott Valley, AZ 86314	928-772-4184 (Office); 928-445-4673 (Helpline)	24/7 Operation
Utilities and Financial Assistance	Salvation Army	Experience the caring touch of the Salvation Army through their Utilities and Financial Assistance program. Addressing critical needs, this initiative provides support for essential utilities and financial challenges. Connect with the Salvation Army for assistance and guidance.	237 S. Montezuma Street, Prescott, AZ 86303	800-725-2769	Monday - Friday 9:00AM - 3:30PM
Utility Assistance	NACOG (Area Agency on Aging)	Utility and energy assistance programs may be able to assist eligible households in meeting their immediate home energy needs. Households can apply online for utility assistance.	N/A	928-774-1895	Monday - Friday 8:00 AM - 5:00 PM
Veteran Homelessness Prevention Programs	Catholic Charities	The Prescott office provides the following services for Northern Arizona, low-income veterans and their families: rental assistance, case management, counseling and assistance with housing search, personal financial planning, assistance applying for VA and other state and federal benefits, childcare, transportation, and referrals for health care, legal, daily living and other services.	434 W. Gurley Street, Prescott, AZ 86301	928-778-2531	Monday-Thursday 8:00 AM-5:00 PM; Friday 8:00 AM - 12:00 PM
Veterans Supportive Housing	US Vets Prescott	Veterans seeking housing should contact Justin Price (phone number: 928-583-7207) to inquire about emergency housing, transitional housing, our Long-Term Supportive Housing Program (LTSHP), permanent housing opportunities at Liberty Pointe, or Transition In Place (TIP) program.	1040 Whipple St Building 400 Prescott, AZ 86305	928-583-7204	Monday - Friday 8:00 AM - 5:00 PM
Workforce Initiative Subsidy for Homeownership (WISH) Program	Housing Solutions of Northern Arizona	The WISH Program is an initiative funded by the FHLBank San Francisco which provides up to \$29,000 in matching funds, through its participating member institutions, to qualified, low-income residents to be used towards downpayment or closing costs.	2304 N 3rd St, Flagstaff, AZ 86004	928-214-7456	Monday - Thursday 8:00 AM - 5:00 PM