

ADVICE & SUPPORT RESOURCES

IN THE QUAD CITIES

Resource Name	Organization Name	Resource Description	Resource Address	Resource Phone Number	Resource Hours of Operation
Affordable Connectivity Program (ACP)	Federal Communications Commission	The Affordable Connectivity Program is an FCC benefit program that helps ensure that households can afford the broadband they need for work, school, healthcare and more. The benefit provides a discount of up to \$30 per month toward internet service for eligible households and up to \$75 per month for households on qualifying Tribal lands. Eligible households can also receive a one-time discount of up to \$100 to purchase a laptop, desktop computer, or tablet from participating providers if they contribute more than \$10 and less than \$50 toward the purchase price. The Affordable Connectivity Program is limited to one monthly service discount and one device discount per household.	45 L Street NE Washington, DC 20554	877-384-2575	Monday - Friday 8:00 AM - 5:00 PM EST
Arizona Fair Housing Center	AZ Law Help	Provides services to individuals who have suffered discrimination in any housing situation. They can provide information and claim forms to individuals who have suffered discrimination or make legal referrals for individuals who need further assistance.	1402 S Central Ave, BLD A, Ste B, Phoenix, AZ 85004	602-548-1599	N/A
Arizona Homeowner Assistance Fund	Arizona Department of Housing	Homeowner Assistance Fund (HAF) is primarily a foreclosure prevention program. HAF funds can be used to pay homeowner mortgage delinquencies, property tax delinquencies, and HOA delinquencies that could result in foreclosure. HAF funds can also be used to pay homeowner utility delinquencies and delinquent insurance with a maximum assistance total of \$40,000 per household.	N/A	833-931-3600	N/A
Arizona Residential Landlord and Tenant Act	Arizona Department of Housing	Provides comprehensive information about the rights and responsibilities of both landlords and tenants in Arizona. The Arizona Department of Housing offers resources and guidance related to this Act. You can access detailed information and download the Act from their website.	1110 W. Washington #280, Phoenix, AZ 85007	602-771-1000 Option 711	N/A
Bed Bug Control	Bed Bug Arizona	Formerly Bed Bug Prep - serves a 100 mile radius from Phoenix, AZ.	N/A	602-854-9422	Monday - Sunday 7:00 AM - 9:00 PM

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Builds Homes for Those in Need	Habitat for Humanity	Habitat volunteers build houses and work at the Re Store - household goods at discounted rates.	N/A	928-445-8003	N/A
Fair Housing	The Arizona Fair Housing Center	The mission of The Arizona Fair Housing Center is to strengthen communities and to ensure equal access to fair housing in Metro Phoenix and surrounding areas through training, education, enforcement, and advocacy.	237 W. Main Street Ste. 204, Mesa, AZ 85201	602-548-1599	Monday - Friday 9:00 AM - 4:00 PM
Fair Housing	The Southwest Fair Housing Council	The Fair Housing Act was established in 1968 to prevent unfair housing deals based on race, color, national origin, religion, sex, disability, or whether you have kids or not.	5425 E Broadway Blvd #297 Tucson, AZ 85711	520-798-1568	9:00 AM - 5:00 PM
Free Housing Counseling	Take Charge America	Whether you rent, own or want to buy a home, Take Charge America can help you reach your goals and maintain financial security. They offer a range of HUD-approved housing counseling and educational services to help you make the right move when it comes to your specific housing scenario. Education includes 'Make Your Move' Online Homebuyer Education, Pre-Purchase Housing Counseling, Post-Purchase Housing Counseling, Rental Counseling, and Delinquency Housing Counseling (foreclosure/eviction).	N/A	866-528-0588	Monday – Friday 7:00 AM - 5:00 PM
Help Buying an Affordable Home or Modifying Mortgage Interest Rate	Neighborhood Assistance Corporation of America - NACA	The Neighborhood Assistance Corporation of America (NACA) is a non-profit, community advocacy and homeownership organization. NACA Home-Save Program provides assistance to homeowners with an unaffordable mortgage through legally binding agreements with all the major lenders/servicers and investors. NACA can modify mortgages to achieve affordable solutions for the homeowners.	1301 East Washington Street, Suite 200 Phoenix, AZ 85034	602-248-4408	N/A

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Help Finding Assisted Living Options	Western Arizona Senior Living	Western Arizona Senior Living provides start-to-finish service to match seniors with a community that connects their physical, emotional, social, and financial needs. They navigate the complex senior care industry, so you don't have to, providing guidance throughout Arizona.	1813 Amba Drive Lake Havasu City, AZ 86403	928-955-9075	Monday - Friday 9:00 AM- 5:00 PM; Saturday, Sunday 9:00 AM - 1:00 PM
Home Equity Conversion Mortgages For Seniors	Home Equity Conversion Mortgage (HECM)	A Home Equity Conversion Mortgage (HECM) is only available through a Federal Housing Administration (FHA) approved lender; it is the only reverse mortgage insured by the U.S. Government. A HECM reverse mortgage enables you to withdraw a portion of your home's equity to use for home maintenance, repairs, or general living expenses. HECM borrowers may reside in their homes indefinitely as long as property taxes and homeowners insurance are kept current.	N/A	800-569-4287	N/A
Household Water Well And Septic System Loan/Grant Program	Rural Community Assistance Corporation (RCAC)	Offered through the Rural Community Assistance Corporation (RCAC), grants and low interest loans are available to construct, refurbish or replace individual water well and septic systems.	N/A	928-203-5138	N/A
Housing Support for People with SMI (Serious Mental Illness)	Catholic Charities	PATH (Projects for Assistance in Transition from Homelessness) program utilizes specially trained staff and volunteers to connect seriously mentally ill homeless with psychiatric treatment and housing.	2101 N 4th Street Flagstaff, AZ 86004	928-774-9125 Option 53024	Monday - Thursday 8:00 AM - 5:00 PM; Friday 8:00 AM - 12:00 PM
Long-Term Care Ombudsmen	NACOG (Area Agency on Aging)	Long-Term Care Ombudsmen are advocates for residents of nursing homes, board and care homes, assisted living facilities and similar adult care facilities. They work to resolve problems of individual residents and to bring about changes at the local, state and national levels that will improve residents' care and quality of life. Community members need to call the Intake and Referral line for information and to start the referral process for services. The majority of our services are for those 60 and older.	N/A	877-521-3500	N/A

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Mortgage Help for Rural Homes	United States Department of Agriculture - Rural Development	Single Family Housing Direct Home Loans in Arizona (also known as the Section 502 Direct Loan Program) assists low- and very-low-income applicants obtain decent, safe and sanitary housing in eligible rural areas by providing payment assistance to increase an applicant's repayment ability. Payment assistance is a type of subsidy that reduces the mortgage payment for a short time. The amount of assistance is determined by the adjusted family income.	N/A	602-280-8765	N/A
Residential Natural Gas Service	Unisource Energy Services	Unisource provides residential natural gas services to many locations in the Yavapai County area.	PO Box 711 Tucson AZ 85702	928-203-1270	Monday - Friday 7:00 AM - 6:00 PM
Residential Natural Gas Service	Unisource Energy Services	Unisource caters to residents with essential residential natural gas services across diverse locations in Yavapai County.	PO Box 711 Tucson AZ 85702	928-525-8101	Monday - Friday 7:00 AM - 6:00 PM
Workforce Initiative Subsidy for Homeownership (WISH) Program	Housing Solutions of Northern Arizona	The WISH Program is an initiative funded by the FHLBank San Francisco which provides up to \$29,000 in matching funds, through its participating member institutions, to qualified, low-income residents to be used towards downpayment or closing costs.	2304 N 3rd St, Flagstaff, AZ 86004	928-214-7456	Monday - Thursday 8:00 AM - 5:00 PM