

ALL QUAD CITIES EMERGENCY SERVICES RESOURCES

Resource Name	Organization Name	Resource Description	Resource Address	Resource Phone Number	Resource Hours of Operation
24-Hour Sexual and/or Domestic Violence Crisis Helpline	Verde Valley Sanctuary	Crisis Helpline 24/7/365: If you or someone you know is a victim of Sexual and/or Domestic Violence, call us 24 hours a day 7 days a week. We are here to hear you and help. We want to listen. Connect to a human now.	N/A	928-634-2511	24/7 Operation
24/7/365 Sexual and Domestic Violence Helpline	Stepping Stones Agencies	Advocates are always available – 24 hours a day, 365 days a year. Call the Helpline to speak to an advocate: 928-445-4673. Stepping Stones Agencies provides 24/7/365 advocacy services, including safe shelter, to adults and children affected by domestic violence, sexual assault, and other forms of victimization in West Yavapai County, Arizona	2651 N. Industrial Way, Suite A Prescott Valley, AZ 86314	928-445-4673	24/7 Operation
Animal Shelter during Emergency Evacuations	Animal Disaster Services	Animal Disaster Services creates and maintains a free shelter for animals during emergency evacuations under the direction of Yavapai County Office of Emergency Management. Founded in 1999, we are a fully trained, all volunteer organization serving Yavapai County. Our shelter locations are normally close to the Red Cross evacuation centers.	N/A	928-642-0758	24/7 Operation
Arizona Child Abuse Hotline	Arizona Department of Child Safety	Report child abuse or neglect.	N/A	888-767-2445	24/7 Operation
Assistance and Support for Victims of Crime	Prescott Police Department	The Prescott Police Department Victim Services Advocates work with victims of crime helping connect them with community resources. This includes shelter, food, clothing, etc., assisting in navigating the criminal justice system, and ensuring their rights as a victim are being honored. Victim advocates can act as a liaison between the victim and various agencies involved, not only keeping the victim informed, but giving them a voice. They can work with victims throughout the state, but are only able to offer in-person and court assistance to those who live within the city limits.	222 S Marina Street, Prescott, AZ 86303	928-777-1936	Monday - Friday 7:00 AM - 5:00 PM

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Child Abuse, Domestic Violence, Sexual Assault, & Human Trafficking Support and Assistance	Prescott Valley Police Department	Prescott Valley Police Department Victim Services Unit provides services to crime victims and anyone in the community seeking assistance. Services include but are not limited to assistance with Protection Orders, navigating the criminal justice process, and community referrals to provide wrap around services. Specialized services are available for victims of child abuse, domestic violence, sexual assault, & human trafficking. Services are for residents of Prescott Valley, anyone victimized in Prescott Valley, or are seeking assistance or referrals. No proof of residency or legal status is required	7601 Skoog Blvd, Prescott Valley, AZ 86314	928-772-9261	Monday-Friday 8:00 AM-5:00 PM (office). 24/7 Operation (emergency help).
Constable	Prescott Justice Precinct	The Yavapai County Constable for the Prescott Precinct covers the incorporated communities of Prescott, Prescott Valley, and Chino Valley as well as the unincorporated communities of Skull Valley, Williamson Valley, Walker, Groom Creak, Castle Canyon Mesa, Coyote Springs and Paulden. The Prescott Precinct covers nearly 1500 square miles and serves over 100,000 people.	255 East Gurley Street, Prescott, AZ	928-771-3164	24/7 Operation
Disaster Relief	American Red Cross of Central and Northern Arizona	The Red Cross provides emergency aid, advice and assistance to help you recover from a disaster or become better prepared to face one in the future. The Red Cross can connect you with Temporary Sheltering/Housing, Mental Health Assistance, Financial Assistance, and Health Services.	4747 North 22nd Street, Suite 100 Phoenix, AZ 85016	800-733-2767	24/7 Operation
Emergency Alerts	AlertYAVAPAI	Yavapai County Sheriff's Office has launched a new Mass Notification service that allows us to alert you. You opt-in to enter your contact information and subscribe to notification you care about based on your location. The information you provide is protected and will not be used for any other purpose. When we issue a notification about a potential safety hazard or concern, you will receive a message on the voice or text communication methods that you have registered. If requested for the notification, you can confirm that you have received the message and you will not be contacted by any subsequent methods regarding that particular notification. If you do not confirm, the system will continue to attempt to reach you at all of the contact paths that you have registered.	N/A	N/A	24/7 Operation

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Emergency Evacuation for Large Animals	Equine Emergency Evacuation of Yavapai County	Provides emergency evacuation for large animals during incidents such as wildfire and flood. Also provide technical rescue services for down animals.	8845 N. Oak Forest Drive Prescott, AZ 86305	908-723-4599	24/7 Operation
Emergency Management	Yavapai County Emergency Management	Operating under the Public Works Division, the Office of Emergency Management in Yavapai County is dedicated to upholding the safety of citizens and visitors. Its key functions include the protection of critical infrastructure, preservation of environmental and cultural resources, and active engagement in community recovery efforts post-incident.	1100 Commerce Drive Prescott, AZ 86305	928-771-3321	24/7 Operation
Emergency Notifications	Yavapai County Sheriff's Office	Yavapai County residents are encouraged to sign up for AlertYAVAPAI the County's new Emergency Mass Notification System. AlertYAVAPAI replaces the CodeRed system which the County previously used to notify residents and businesses of emergencies. The Alert YAVAPAI system communicates with the public and provides critical and time-sensitive information for emergencies such as wildfires, evacuations, floods and missing persons. By registering for Alert YAVAPAI, you can receive alerts via cell phone by voice or text, email addresses, home phone, business phone, and more. Visit this website to sign up: https://member.everbridge.net/337829242601768/new You can also text AlertYAVAPAI (all one word) to 888-777. You will then get a response that welcomes you to AlertYAVAPAI, and then you will be asked to reply with your zip code to get area-based alerts.	255 East Gurley Street, Prescott, AZ, 86301	928-771-3260	N/A
Emergency Room	Dignity Health YRMC	Yavapai Regional Medical Center (YRMC), recognized as a Level 4 Trauma Center, oversees two Emergency Departments (EDs) that deliver medical emergency care to people of all ages residing in western Yavapai County. Open 24/7, 365 days a year, the EDs at both YRMC East in Prescott Valley and YRMC West in Prescott offer emergency care for individuals dealing with critical illnesses or injuries, as well as those with minor health concerns.	1003 Willow Creek Road Prescott, AZ 86301	928-771-5100	24/7 Operation

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Emergency Room	Dignity Health YRMC	Yavapai Regional Medical Center (YRMC), functioning as a Level 4 Trauma Center, runs two Emergency Departments (EDs) that cater to individuals of all age groups across western Yavapai County, offering medical emergency services around the clock, every day of the year. Situated at YRMC East in Prescott Valley and YRMC West in Prescott, both EDs deliver emergency healthcare for individuals facing critical illnesses or injuries, as well as those with minor health issues or injuries.	7700 Florentine Rd, Prescott Valley, AZ 86314	928-442-8100	24/7 Operation
Emergency Services	Prescott Police Department	The mission of the Prescott Police Department is to provide the highest level of service. It's a collaborative effort with our community to protect life, property, and the right of all people.	222 S Marina St, Prescott, AZ 86303	928-445-3131	24/7 Operation
Emergency Services for Veterans	Bob Stump Department of Veterans Affairs Medical Center	In an emergency, call 911 or go to the nearest VA or non-VA emergency department. We provide immediate treatment for serious, life-threatening health emergencies such as severe chest pain, seizures, heavy uncontrollable bleeding or moderate to severe burns.	500 Highway 89 North Prescott, AZ 86313	928-445-4860	24/7 Operation
Emergency Shelter for Domestic Violence Survivors	Stepping Stones Agencies	Adults and children affected by domestic violence, sexual assault, and other forms of victimization who need immediate safe housing, call the helpline and speak to an advocate. Those in our emergency shelter can live there for up to four months as they work their individualized advocacy plan. If you need safe shelter, call to speak with an advocate on the 24/7 Helpline: 928-445-4673	2651 N. Industrial Way, Suite A Prescott Valley, AZ 86314	928-772-4184 (Office); 928-445-4673 (Helpline)	24/7 Operation
Emergency Transport	Life Line Ambulance Service, Inc.	Life Line Ambulance, an AMR company, provides advanced life support emergency medical services to the residents and visitors of its rural service area. Life Line works closely with Yavapai College, Central Arizona Fire & Medical Authority, Prescott Fire Department and Mountain Valley Regional Rehabilitation Hospital to assist with their respective AHA training sites. Life Line paramedics receive online medical direction through strategic partnerships with the following medical facilities: Flagstaff Medical Center, Yavapai Regional Medical Center, Wickenburg Community Hospital, and Banner Del E. Webb Hospital.	915 Hinman St Prescott, AZ	928-445-3814 administration; 928-445-3812 dispatch	24/7 Operation

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Emergency Transport	Priority Ambulance	Priority Ambulance provides Yavapai County communities, hospitals and health care facilities with medical transport services.	8705 E. Eastridge Dr., Prescott Valley, AZ 86314	928-227-1840 dispatch; 928-977-4262 administration	24/7 Operation
Family Law - Legal Services Help	Yavapai Family Advocacy Center	Yavapai Family Advocacy Center contracts with local attorneys who specialize in family law. Individuals must meet with a Victim Advocate prior to receiving a referral for Legal Services. Legal services may include assistance with the following: Order of Protection and/or Family Law issues (custody, divorce, support, visitation, etc.). Yavapai Family Advocacy Center's mission is to reduce trauma to victims of abuse by providing a safe and supportive environment and facilitating a team approach to advocacy, investigation, and prosecution. YFAC provides bilingual services and support to victim of interpersonal crimes. Varies, email for information	8485 E Yavapai Road Prescott Valley, AZ 86314	928-775-0669	N/A
Fire Department	Central Arizona Fire & Medical Authority	CAFMA staffs ten full-time and two reserve stations covering 369 square miles of Yavapai County. Our coverage area encompasses approximately 106,500 residents throughout the municipalities of Chino Valley, Prescott Valley, Dewey-Humboldt and unincorporated areas, such as Paulden and Williamson Valley Road, in the central region of Yavapai County.	8603 E. Eastridge Dr., Prescott Valley, AZ 86314	928-445-5357 non-emergency dispatch; 928-772-7711 administration	Monday - Thursday 7:00 AM - 5:00 PM administration
Fire Department	Groom Creek Fire Department	The Groom Creek Fire District was established in 1971 by the Yavapai County Board of Supervisors. We started as an all-volunteer organization dedicated to protecting life and property in the area six miles south of Prescott, AZ. We staff two full-time firefighters on shift and assist with the clearing of vegetation to remain a Firewise Community. Our personnel perform fire and emergency medical services and are trained in technical rescue, paramedicine, hazardous materials, wildland firefighting, and fire prevention activities.	1110 E. Friendly Pines Rd., Prescott, AZ 86303	928-778-6519	24 hours; Monday - Thursday 8:00 AM - 5:00 PM administration

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Fire Department	Prescott Fire Department	The Prescott Fire Department has fifty-four full time suppression personnel, four full time and one part time prevention personnel and two office staff personnel. Five fire stations in the City of Prescott are manned twenty-four hours seven days a week. Three to four personnel with one to two Paramedics highly skilled in Advanced Cardiovascular Life Support personnel are on every Engine Company.	1700 Iron Springs Road, Prescott, AZ 86305	928-777-1700	24/7 Operation
Form to Receive Assistance during Emergency Evacuations	Yavapai County Community Health Emergency Preparedness	A Functional Needs Evacuation Form assists emergency agencies in locating, warning and evacuating persons with functional needs in case of emergency. Functional Needs may include persons with hearing or visually impairments, developmental disabilities, mobility related disabilities, cognitive disabilities, life support systems, frail due to age or other functional needs during an emergency.	1090 Commerce Dr. Prescott, AZ 86305	928-442-5487	Monday-Friday 8:00 AM-5:00 PM
Law enforcement	Chino Valley Police Department	The Chino Valley Police Department works to protect the lives, property and constitutional rights of the citizens of Chino Valley through fair and impartial enforcement of the laws of the state.	202 N State Route 89 Chino Valley, AZ 86323	928-636-4223	Monday - Thursday 7:30 AM - 5:00 PM (office)
Law Enforcement Services	Arizona Department of Public Safety	The Arizona Department of Public Safety is headquartered in Phoenix, but also operates out of local offices spread throughout the state's 15 counties. With nearly 2,071 full-time employees, the agency strives tirelessly to fulfill its support and operational objectives including traffic safety and criminal investigation. As of 2018, there were 1,171 sworn employees and 900 professional staff.	1111 Commerce Dr, Prescott, AZ 86305	602-223-2020	24/7 Operation
Law Enforcement Services	Yavapai County Sheriff's Office	Northern Command - The Yavapai County Sheriff's Office is committed to preventing crime, safeguarding life and property, preserving peace, order, and safety, enforcing laws and ordinances, and upholding constitutional guarantees in Prescott through its dedicated law enforcement services.	255 East Gurley Street, Prescott, AZ, 86301	928-771-3260	24/7 Operation

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Online Crime Reporting	Prescott Police Department	You can file a report online if the following are true: the incident occurred inside of the City of Prescott, you do not know the suspect, the incident does not involve your home or vehicle being broken into, the incident does not involve physically assaulted, and there is not evidence that could lead to the identification of a suspect. If you are unsure if you can file online, call the Prescott Police Station Coordinator at (928)777-1988.	222 S Marina St, Prescott, AZ 86303	928-777-1988	24/7 Operation
Outage Hotline	Arizona Public Service	APS Outage Hotline	N/A	602-371-3680	24/7 Operation
Police	Arizona Department of Public Safety	The Arizona Department of Public Safety, with its main office in Phoenix, operates from local offices spread across all 15 counties in the state. With an almost 2,071-strong full-time workforce, the agency is dedicated to fulfilling its support and operational goals, encompassing areas such as traffic safety and criminal investigation. In 2018, it consisted of 1,171 sworn employees and 900 professional staff.	1111 Commerce Dr, Prescott, AZ 86305	602-223-2020	24/7 Operation
Police	Prescott Valley Police Department	Protect and preserve the rights of all people through impartial, courteous, and compassionate law enforcement. Call for hours of availability.	7601 Skoog Blvd, Prescott Valley, AZ 86314	928-772-9267	N/A
Report Adult Abuse, Neglect and Exploitation	Department of Economic Security	Arizona Adult Protective Services (APS) investigates reports of abuse, neglect and exploitation of vulnerable adults. APS may also become involved when there is a claim of self-neglect which is when an adult with physical or mental impairments is not able to meet their basic needs (such as food, shelter, health care, managing money, etc.) which then impacts the adult's physical health, mental health or general safety. The goal of APS is to prioritize an adult's right to make their own decisions while keeping them safe.	N/A	877-767-2385	Monday - Friday 7:00 AM - 7:00 PM and Saturdays, Sundays and state holidays 10:00 AM - 6:00 PM. Online Reporting Form 24 hours

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Safely Dispose of Prescription Medications	MATFORCE	Expired or unwanted prescription medications can be taken to your local police department during normal business hours. Please contact your local police department for more information.	8056 E. Valley Road, Suite B Prescott Valley, AZ 86314	928-708-0100	Call for hours.
Sexual and Domestic Violence Support	Stepping Stones Agencies	Stepping Stones Agencies provide 24/7/365 advocacy services and safe shelter for adults and children affected by domestic violence and other forms of abuse in West Yavapai County, AZ. Services include (but not limited to) 24/7/365 "live" helpline, emergency shelter, transitional housing, one-on-one advocacy support, safety planning, danger assessments, educational support groups, legal advocacy support, orders of protection support, resource referrals.	2651 N. Industrial Way, Suite A Prescott Valley, AZ 86314	928-772-4184 (Office); 928-445-4673 (Helpline)	24/7 Operation
Shelter for Large Animals during Evacuations	LASER - Large Animal Shelters and Emergency Readiness	LASER - Large Animal Shelters and Emergency Readiness provides safe shelter for barn animals during evacuations in Yavapai County, as well as information for emergency preparedness. LASER has 2 dedicated shelter locations, open only during emergencies. Our largest and primary shelter, provided by Yavapai County, is in Prescott Valley. Our second shelter is in Chino Valley.	N/A	928-713-1331	24/7 Operation
Support Groups for Domestic Violence Survivors	Stepping Stones Agencies	Call for information on support groups for Domestic Violence survivors.	2651 N. Industrial Way, Suite A Prescott Valley, AZ 86314	928-772-4184 (Office); 928-445-4673 (Helpline)	24/7 Operation
Transitional Housing for Domestic Violence Survivors	Stepping Stones Agencies	Families that have completed their program at Stepping Stones Emergency Shelter may be eligible for the Transitional Living Program. This program allows adults to continue to rebuild their lives while living in a safe and sober environment. Families in transition continue to work with advocates on their long-term goals of becoming self-sufficient.	2651 N. Industrial Way, Suite A Prescott Valley, AZ 86314	928-772-4184 (Office); 928-445-4673 (Helpline)	24/7 Operation

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Tribal Police	Yavapai Prescott Tribal Police Department	The Yavapai-Prescott Indian Tribe is staffed by its own Police Department and provides police protection on the Reservation. The Yavapai-Prescott Tribal Police force consists of Officers who respond to calls for service for Tribal Members through calls made to the emergency response system or while on patrol.	530 E. Merritt St., Prescott, AZ, 86301	928-445-3131	24/7 Operation
Victim Advocacy Services	Yavapai Family Advocacy Center	Victim advocacy services are provided to the victim and eligible members of his or her family such as parents, guardians, and siblings. These services are designed to give support and education in a one-on-one setting or through support groups. Services are tailored to meet the needs of the individual and may include: assistance with an Order of Protection Court accompaniment, crisis intervention, education on various topics, immigration assistance, information on Victim Compensation, victim rights, and the criminal justice system, individual counseling, and transportation assistance. YFAC provides bilingual services and support to victim of interpersonal crimes.	8485 E Yavapai Road Prescott Valley, AZ 86314	928-775-0669	N/A